

6.5.1 Internal Quality Assurance Cell (IQAC) has contributed significantly for institutionalizing the quality assurance strategies and processes

DEI attempts to chisel out the total quality person through a persistent focus on imparting quality education, through its innovative, comprehensive and flexible education policy. Its Internal Quality Assurance Cell (IQAC) carries out activities that encompass all aspects of the Institute's functioning.

The IQAC at DEI was constituted on 16th September, 1995. Since then, it has been performing the following tasks on a regular basis:

- 1. Improvement in quality of teaching and research by regular inputs to all concerned based on feedback from students.*
- 2. Providing inputs for best practices in administration for efficient resource utilization and better services to students and staff.*
- 3. Providing inputs for Academic and Administrative Audit and analysis of results for improvement in areas found weak.*

Students and staff give their feedback and suggestions on teaching and administrative performance through the Suggestion Box located in the DEI Computer Centre, or through email to the Coordinator, IQAC at iqac@dei.ac.in.

The IQAC has immensely contributed in the implementation of quality assurance strategies and processes at all levels.

The Institute IQAC regularly meets every three months.

The Institute IQAC prepares, evaluates and recommends the following for approval by the relevant Institute and Govt. statutory authorities:

- (a) Annual Quality Assurance Report (AQAR)*
- (b) Self-Study Reports of various accreditation bodies (ISO 9001, UGC 12b, NAAC, NIRF, NBA)*
- (c) Performance Based Appraisal System (PBAS) for Career Advancement Scheme (CAS)*
- (d) Stakeholder's feedback*
- (e) Process Performance & Conformity*
- (f) Action Taken Reports*
- (g) New Programmes as per National Missions and Govt. Policies*

The two examples of practices institutionalized as a result of IQAC initiatives are as follows:

IQAC led the efforts to acquire the ISO Certifications in the last five years.

- (a) The Institute IQAC planned, organized and executed the necessary steps that included the preparation of detailed quality manuals, identification of key performance indicators and mapping the various processes across the entire functioning of the Institute, which finally*

led to the successful award of the ISO 9001:2008 and ISO 9001:2015 certifications in 2015 and 2017 respectively. The process for receiving ISO:2100 certification has already been initiated.

- (b) The IQAC led efforts to the successful implementation of modern technology in the Institute's administrative functioning through ICT and alternative sources of energy, especially enhancement of solar power by 140 kW in the last five years. Automation of admission, financial and examination processes, upgradation of Wifi and LAN facilities, have significantly contributed to an enhanced quality of teaching-learning experience.

Links

IQAC Link:

https://www.dei.ac.in/dei/index.php?option=com_content&view=category&layout=blog&id=51&Itemid=326

Quality Assurance Initiatives:

<https://www.dei.ac.in/dei/files/IQAC-2017.pdf>